

Celebrating a Consistent Standard of Excellence

As we approach our 125th anniversary, it goes without saying that our outstanding St. John's workforce has always been a tremendous source of pride. While none of us were around when St. John's got its start back in 1899, it is safe to say that an organization tasked with caring for and supporting older adults simply could not maintain such sustained excellence without the very best employees our industry has to offer.

Despite the many challenges faced over the past several years, St. John's employees continue to meet and exceed that high standard of excellence every day. For many years, *Merit Grams* have been a way for St. John's staff members to receive recognition from residents, family members, and fellow employees for a job well done. These testimonials put into writing how the work of individual staff members—and sometimes entire departments—has a meaningful impact on the people around them.

In 2023 we honor those who have received *Merit Grams* over the past year. This collection of vignettes shows the wonderful connections that our dedicated employees build and the impact their work has on the residents and colleagues who depend on them. We are hopeful that these positive accounts of staff members going above and beyond will compel readers to similarly recognize a St. John's employee the next time you are so inspired. The *Merit Grams* program is a great way to show that you notice their hard work and dedication.

Thank you to our residents, families, volunteers, donors, and friends for your continued support of our St. John's family. Your commitment energizes us in all we do.

Charlie Runyon
President and CEO

Krista Vardabash
Chair, Board of Directors

2023 ANNUAL REPORT



"From the time he entered our bungalow he was a pleasure to meet; friendly and represented his department well. It goes without saying he did a good job of replacing our garbage disposal."

Received by **Johnny Jackson**, *St. John's Meadows Building Services Specialist*—from *Bev and Bob Schuman*, residents



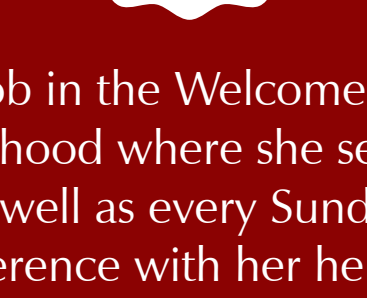
"Nia is wonderful at her job. She is respectful, friendly, and compassionate and works hard to ensure that residents are cared for and that their needs are always met. She has been at St. John's for 15 years—working previously at St. John's Home—and we are grateful for her to be on our team."

Received by **Hassania Kassib-Rhozali**, *St. John's Nurse*—from her coworkers at the *Hawthorne Enhanced Assisted Living*



"She is one of the best servers I've had the pleasure of knowing in my six years at Briarwood. She is a model of quiet efficiency and listens to and responds to requests, always with a smile and a twinkle in her eye."

Received by **Chade'ja Barnes**, *St. John's Meadows Dining Server*—from *Eleanor Bluhm*, resident



"In addition to her job in the Welcome Center, she has also adopted a neighborhood where she serves meals three evenings a week as well as every Sunday morning. Tiffany has made a big difference with her help, dependability, friendliness, and compassion for residents."

Received by **Tiffany Bridgeman**, *St. John's Home Admissions Office Coordinator*—from *Stacey Hall*, supervisor



"She is compassionate, innovative, and fun! Michelle worked so patiently with me as I learned to get back on my feet and walk again. The exercise pages she shared will go home with me and be a part of my daily routine (but they were much more fun doing them with Michelle).

Received by **Michelle Messmer**, *St. John's Physical Therapist Assistant*—from *Elizabeth Froelicher*, rehab guest



"LaSharee 'Pokey' Hill is a noble worker—very kind and helpful. She makes sure all of her residents and their guests are treated well. She is very respectful and a good worker. Her upbeat personality makes her fun to be around."

Received by **LaSharee Hill**, *St. John's Home Certified Nursing Assistant*—from *Margie and Alton Warren*, family members



How Do We Embrace Living?

Do you know a St. John's employee who you would like to acknowledge? You can select one of our St. John's *Embrace Living* characteristics—

Friendly, Respectful, Responsive, Compassionate, Innovative, or Fun—and describe how this person reflects the St. John's brand in a meaningful way.

[Click here](#) to submit a *Merit Gram* and recognize an outstanding staff member for a job well done!



\$63,510,185
2022 TOTAL REVENUES

\$60,257,465
2022 TOTAL EXPENSES

\$2,508,292
2022 FOUNDATION TOTAL ASSETS

\$217,503
2022 FOUNDATION GRANTS DISTRIBUTED

Thank you to all of our St. John's residents, employees, volunteers, board members, and other valued stakeholders for all that you do to make St. John's a great place to live and work. Together, our contributions build a stronger St. John's.

[Click here](#) to view our Board Members & Leadership Team.