



BRICKSTONE | FOUNDATION | HOME | MEADOWS

May 28, 2021

Dear St. John's Residents and Family Members,

Happy Memorial Day Weekend! As it has been a number of weeks since our last communication update, I wanted to take the opportunity share information that may be helpful as you continue to support your loved one residing at St. John's Home. While we have had a number of weeks without significant changes from federal and state regulatory bodies to the current regulations impacting visitation in skilled nursing facilities, the lessening of restrictions in the general community outside the walls of our nursing home have, at times, caused confusion for visitors regarding the procedures still in place here. The following reminders below may be helpful to you in navigating the possible confusion.

Personal Protective Equipment (PPE) and Infection Control

The use of PPE at St. John's Home is still required. Wearing of masks and goggles; maintaining social distancing; and frequent hand hygiene remain critically important when interacting with residents regardless of the setting. Visitors must have masks and goggles on at all times—even in the Courtyard—for the protection of residents. Additionally, when visiting with a resident on a quarantined floor, visitors are required to wear full PPE (including a gown). Adhering to the masking guidelines noted, visitors are also not permitted to consume food or drink during the visit.

Visitation Appointment Scheduling and COVID-19 Testing

Visits are permitted Monday through Friday from 8 a.m. to 8 p.m. and on weekends from 9 a.m. – 5 p.m.; however, **visits must be pre-scheduled online**, which can be done here: <https://www.stjohnsliving.org/st-johns-home-window-visits/>. (In the event of an unscheduled visit, there will be a delay in the start of your visit.)

COVID-19 testing for all visitors (regardless of where the visit will take place) is strongly encouraged to protect residents from unnecessary exposure risk. Testing is provided Monday through Friday from 9 a.m. to 5 p.m. and on Saturdays from 9 a.m. to 3 p.m. Test results are valid for 7 days. Please arrange for testing in advance if you are planning your visit outside of the provided testing clinic hours.

We appreciate those visitors who have cooperated with our online scheduling process and supported our goal to protect residents by getting tested once every 7 days.

Doing Laundry for Your Loved One

The opportunity for families to do laundry for their loved ones residing at St. John's Home, which was placed on hiatus during the pandemic, will be reinstated beginning Tuesday, June 1. Family members who would like to do laundry for their loved ones should contact their respective neighborhood secretary to begin the transition. Please note that all clothes will be labeled with the resident's full name and neighborhood location by St. John's staff prior to provision to families for personal laundering.

Thank you for your support as we continue to implement safe visitation practices in protection of residents, staff members, and visitors.

Sincerely,

President and CEO

Embrace Living

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[stjohnsliving.org](https://www.stjohnsliving.org)