



BRICKSTONE | FOUNDATION | HOME | MEADOWS

December 4, 2020

Dear St. John's Residents and Family Members,

Recent media coverage surrounding the impending release of the COVID-19 vaccination to communities across the United States has no doubt left you with questions regarding the subsequent impact to your loved one and the logistics and timing relative to the St. John's community of residents and staff members. Unfortunately, at this time we do not have specific details to share, but can assure you that our staff team has begun meeting internally to identify tentative plans based on the preliminary information provided to us. We will provide significant notice to families once we have received confirmation from state and local officials regarding vaccination deployment.

As we wait optimistically for emerging signs of potential future relief from this challenging pandemic, may you find reassurance in the fact that we continue to be vigilant in our implementation of the best practices proven to keep residents and staff members protected from virus spread. Among those that we have shared information with you about previously, but warrant reminding in the face of a resurgence of the virus in Monroe County, are: mandated weekly COVID-19 testing of residents and staff members; thorough contact tracing by a dedicated infection control staff team; specialized cleaning procedures/equipment for sanitizing and an in-house ultraviolet machine; the use of face masks, shields, and other personal protective equipment; as well as a dedicated quarantine neighborhood and staff team established for positive residents.

These continue to be trying times for everyone and we recognize the on-going emotional toll this pandemic has likely had on your family. We also appreciate highly the support you have extended all of us at St. John's as we partner with you in caring for your loved one. Since March we have been humbled by the extensions of kind words by phone, thoughtful emails, in-kind donations, and other gestures, which have been a lifeline to our team.

Recognizing the impact these past testimonials have had, we, throughout the holiday season, would like to welcome you and your extended family to continue to send wishes of gratitude, inspiration, and positivity to our staff members in whatever format might move you—drawings, words, photos, etc. We will be compiling those and sharing them with our staff members as your gift to them. You can send those to us via email to: updates@stjohnsliving.org. Thank you in advance for bringing some much-needed cheer to those on the front lines of this pandemic, our senior care heroes!

In closing, I wanted to share with you that based on the success of our Thanksgiving campaign, we are again making available to families and friends a special offering to bring cheer to their loved ones in celebration of the holiday season. The [attached](#) flyer provides details of how you can order, for delivery to your loved one during the week of December 21, a beautiful, seasonal flower arrangement and vase for \$15. Orders are being taken by phone at 585-760-1293 now through December 11.

May you continue to stay safe and healthy.

Sincerely,

President and CEO

Embrace Living

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