

Dear Meadows-Brickstone Residents,

This will be my last message of the 2020 year. Today, I will offer a word of caution as usual, and a word of gratitude.

We received information this week that a Chestnut Court resident has tested positive for COVID-19. Consequently, I received several phone calls asking who it is and what are we doing about it to keep everyone safe from positive residents. As I have mentioned in the past, out of respect for the health privacy of the individual, I will not communicate the name of the individual(s). On any given day you and I have no way of knowing who is and who is not positive. Therefore, I continue to recommend that you regard everyone you interact with as if they are COVID positive. Maintain at least a 6' distance from each other, wear your mask over your nose and mouth, repeatedly wash and sanitize your hands, restrict your visits with people who do not live in community buildings, and restrict your travel outside the community. Regrettably, there is no perfect answer to keep everyone 100% free from this virus. However, what has been proven to be highly effective are the safety protocols recommended by the CDC and the New York State Department of Health.

Needless to say, this has been a long and trying year for us all. I am grateful for all of you who have done their best to comply with the safety measures we have recommended. I am equally grateful for all the devotion and hard work our Meadows-Brickstone team has delivered to maintain a high level of safety for you all. There are a number of examples to commend such as:

- **The Hawthorne team** who have had the challenging task of not only caring for its residents, but also successfully adhering to the ever changing Department of Health COVID safety requirements. This team works around the clock 24/7
- **Concierge Services** and staff volunteers screening all who enter multiple entrances throughout each and every day

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- **Environmental Service** staff sanitizing common area surfaces throughout each day
- **Dining services** preparing and delivering meals daily (over 200 a day), including wonderful holiday meals and specials
- **Transportation** safely getting all who request, to and from their destinations including grocery shopping and doctor's appointments
- **Social Recreation** routinely delivering tokens of cheer to your homes when all operations are "shut down" and rapidly rolling out great programs when the restrictions are lifted.
- **Protective Service** staff who have diligently been keeping a watchful eye for any and all unsafe situations in order to minimize exposure to the virus
- **The Maintenance team** who, without fail, continue to deliver repairs and maintenance to keep your homes comfortable
- **Our Spiritual Life Leader Darryl Powel** who gives us a daily dose of encouragement and a welcome smile
- **The Grounds Team** that has done a remarkable job this year upgrading our property's landscape and creating a festive Christmas scene to our community's property
- **The Administration team** who keeps the whole community running efficiently and safely

As you can see, we are blessed with a dedicated team who come to work each day with a smile on their face while facing the ever-changing challenges COVID-19 presents. I think I speak for us all when I say I am looking forward to the day when this is all behind us. Can I get an Amen? AMEN!

THANK YOU MEADOWS-BRICKSTONE TEAM!

Peace and Christmas Blessings to You All!

A handwritten signature in black ink, appearing to read "Paul R. Bell".

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