



Dear Visiting Family Member:

In an effort to better align with current regulations regarding in person visitation as provided by the New York State Department of Health and in response to the growing spread of COVID-19 in Monroe County as a designated Yellow Zone, we are writing to share a change in our policy with respect to compassionate care visits.

Beginning Monday, November 23, family members and friends conducting compassionate care visits at St. John's on a scheduled basis will need to provide proof of a negative COVID test result each week in order to be permitted to visit their loved ones. The test results will be required to be verified in the screening room prior to entry. Electronic proof is acceptable due to the fact that some testing sites do not provide physical copies of test results to recipients. Please maintain your records of past testing and days of visitation.

If you test positive, you will need to notify St. John's immediately by calling 585-760-1340.

The only exception to this new testing requirement will be if your loved one is at imminent end of life.

Personal protection equipment remains required to be worn throughout all visits.

For your reference and to assist you in meeting this requirement, there are a number of free and paid testing options available throughout Monroe and the surrounding counties. Please refer to the Monroe County Department of Health website to find the option that works best for you: <https://www.monroecounty.gov/health-COVID-19>.

We certainly understand that this new requirement presents an additional challenge in a difficult year. However, it has been implemented after thoughtful consideration of the safety of you, your loved one, all of the other residents living at St. John's, and our dedicated staff members who continue to put their own health on the line to take care of our residents every day.

Thank you for your cooperation regarding this critical matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Nate Sweeney", with a long horizontal flourish extending to the right.

Nate Sweeney, Vice President of Skilled Services