



IMPORTANT MEMO

October 12, 2020

Dear Meadows Brickstone Residents,

The following is a three-part message and accordingly, please read each section carefully.

PART I

The spread of COVID-19 is increasing and the communities of St. John's Meadows and Brickstone by St. John's are most certainly at risk. The fact that the holidays are approaching only intensifies the opportunity for greater community spread. Consequently, we have made the carefully weighed decision to modify our visitation policy for the safety, health, and well-being of our resident population.

Effective Monday, November 16, the following policy changes will be in effect until further notice:

- Non-essential medical visits within the apartment buildings are not permitted.
- We strongly suggest, although do not require, that all essential medical visitors, i.e. home health aides and private duty assistants provide proof of a weekly negative COVID-19 test prior to entering the apartment buildings.
- All groceries delivered may be dropped off at the concierge desks and arrangements will be made for staff members to deliver them.
- All other deliveries, packages, and dry cleaning will be dropped off at the concierge desks and arrangements will be made for staff members to deliver them to the apartments.
- Assistance within the apartments, such as help with computers, moving boxes, furniture, assisting with financial matters, guests visiting from out of town, etc. will be suspended until further notice.

- When visiting within the designated visiting areas, please refrain from eating or drinking as this requires masks to be removed and increases the potential for spread.
- This change in policy applies to many of those resident family members who have recently had their names placed on the "family visit list." ***Regretfully, you will not be allowed to enter into the apartments unless your visit is absolutely a medical necessity. Please do not call for exceptions. This is for the health and safety benefit of our residents.***

PART II

Please note: You may continue to visit within the designated areas of the Chestnut Court, Briarwood, and Brickstone buildings.

Available Rooms for Visits:

- Briarwood Multi-Purpose Room
- Chestnut Court Parks Room
- The Brickstone Wintergarden

Visitation Hours:

- Monday – Friday, 9 a.m. – 5 p.m.
- Saturday – Sunday, 10 a.m. – 5 p.m.

Visitation Protocol:

- Contact a concierge to schedule a visit.
- Visitors may only enter/exit through the primary entrances of the Briarwood, Chestnut Court, and Brickstone buildings.
 - Briarwood, 585-242-7090; Chestnut Court, 585-473-8650; Brickstone, 585-242-6600
- 2 family members per resident(s)
- Duration for visit: 1.5 hours
- All guests must be screened at the concierge desk.
- All guests must wear a mask during visit.
- All guests must practice social distancing during the visit.
- All guests must limit their visit to the designated visitation areas.
- All visited spaces and points of contact will be wiped down with sanitizer cloths by staff at the conclusion of each visit.
- Hand sanitizer will be available at each location.

PART III

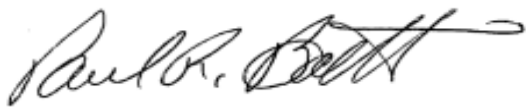
The following are excerpts from an address by Monroe County Executive Adam Bello dated November 10, 2020.

"So if you're wondering how you can help, this is the most significant impact that you can have! Even if you are not experiencing symptoms, behave as if you have been exposed. There is a good chance that you have been exposed, and you could be spreading the virus to vulnerable people without knowing it. Social distancing and staying home are the most important things that all Americans and residents of Monroe County can do right now, to help stop the spread of COVID-19. Limit the presence of non-essential volunteers and visitors in shared areas, when possible."

"Officials say the main source of the spread is small, private gatherings where these precautions are being ignored. The reality is, the smoking gun is not our restaurants, it is not our businesses," Dr. Mendoza said. "The smoking gun is beneath our nose, in our basements, and backyards, and homes."

"I realize this comes at a very difficult time as many families are preparing to join each other during the holiday season. However, and I cannot emphasize this point enough, our population is an AT RISK population and may become very ill from an innocent visit. Please refrain from unnecessary visits. We all have a huge responsibility to keep our community residents and staff members safe and free from COVID."

Stay safe and stay well,

A handwritten signature in black ink, appearing to read "Paul R. Bartlett". The signature is fluid and cursive, with a long horizontal stroke at the end.

Paul Bartlett, Vice President of Senior Housing