

## BRICKSTONE | FOUNDATION | HOME | MEADOWS

November 20, 2020

Dear St. John's Residents and Family Members,

On the eve of Thanksgiving week, we are grateful for the support and compassion extended to all of our staff members since the beginning of the pandemic despite the challenging circumstances faced by you and your loved ones. It has certainly been a period of uncertainty and ever-changing mandates for which very little has been within our control. Having your empathy and understanding has made all the difference to our staff members' continued mental resilience and physical wellbeing.

Recognizing this impact, we, throughout the holiday season, would like to welcome you and your extended family to send wishes of gratitude, inspiration, and positivity to our staff members in whatever format might move you—drawings, words, photos, etc. We will be compiling those and sharing them with our staff members as your gift to them. Starting today, you can send those to us via email to: updates@stjohnsliving.org. Thank you in advance for bringing some much-needed cheer to those on the front lines of this pandemic, our senior care heroes!

Another piece of news that we are pleased to share in anticipation of the Thanksgiving holiday, is that we will be able to guarantee timely holiday package deliveries to your loved ones, including meals, flowers, and baked treats. We will have a dedicated staff member team ready to deliver any items dropped off during the hours of 9 a.m. to 5 p.m. directly up to the resident neighborhoods, assisting direct care staff members who are especially busy caring for your loved ones at this time.

In closing, we wish you and your family a Happy Thanksgiving that is filled with meaningful connections to those you love and above all, good health and safety for all during this uncertain time.

Sincerely,

President and CEO

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