



BRICKSTONE | FOUNDATION | HOME | MEADOWS

November 13, 2020

Dear St. John's Residents and Family Members,

With Thanksgiving Day just around the corner, it is no doubt on your mind how the currently in place visitation restrictions will impact past practices and beloved traditions with respect to connecting with your loved ones during the holiday season. We are as saddened as you that visitation restrictions have remained in place for such a long duration. However, we are as equally mindful of the rising number of positive COVID-19 cases in our community that have resulted in a Yellow Zone designation and with that, the increased importance of our remaining vigilant to protect St. John's residents and staff members.

As we have been committed to doing throughout the pandemic, St. John's has worked diligently over the past few weeks to identify a solution for meeting the needs of residents and families with respect to holiday visitation. While we cannot under any circumstances, permit family members to take resident loved ones out into the community and off our campuses for holiday gatherings (as in this case it would be declared an official discharge from our services), we have expanded our visitation opportunities for the holiday season.

Beginning Monday, November 30, a number of changes have been implemented to the current visitation practices, regardless of whether we are in a period of *Window Visits*, which we are in currently, or if we move to *In Person Visits* (if a period of 14 days is achieved with no new resident or staff member testing positive for COVID-19). They are as follows:

- The daily visitation end time has been extended to 5 p.m., Monday through Friday.
- The current visitation window location has been moved to an adjacent location where there is protection from weather elements. (Campus signage will provide direction to family visitors.)
- A **Special Holiday Visit Window** has been designated to allow for more family members to visit at one time (while practicing social distancing) and for the visitation length to be extended (can be longer than 15 minutes). The holiday visit window will have a separate sign up process from the one currently listed on the Window/In Person Visits webpage. If you would like to schedule one of these special visits, you must send an email to [windowvisits@stjohnsliving.org](mailto:windowvisits@stjohnsliving.org) indicating your name, the name of your loved one, and the neighborhood where your loved one lives. Your loved one's neighborhood secretary will contact you directly to set up the visit in the following days.
- We have added two additional Saturday visitation sessions on December 5 and December 12. (Please sign up online at: <https://www.stjohnsliving.org/st-johns-home-window-visits/>)
- The special holiday visitation practices will be in place through the holiday season until December 31, 2020.

Despite the unusual holiday season that 2020 promises for all of us, we are hoping for your continued safety and well-being and of those you hold dear. We are grateful for your on-going support of all of us at St. John's as we work together with you to continue to face these challenging times.

Sincerely,

President and CEO

Embrace Living

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[stjohnsliving.org](http://stjohnsliving.org)