



BRICKSTONE | FOUNDATION | HOME | MEADOWS

October 23, 2020

Dear St. John's Residents and Family Members,

We are writing to inform you that a St. John's Home employee has tested positive for COVID-19. We wish this staff member a quick and full recovery. Due to the possible resident contact of this exposure, the South 3 and Reservoir 3 Neighborhoods will be required to go into quarantine. Family members of those residents who have been impacted are being contacted directly.

What this means for our families is that our *Window Visits* will continue as per the executive order of the Governor and we will not be eligible for *In Person Visits* next week as previously planned. We will be eligible to restart *In Person Visits* on November 9, 2020 provided there are no new resident or staff member positive cases. Please note that this does not impact our current visitation practices for end of life care.

Federal regulations require that we test all St. John's Home residents due to this positive COVID-19 case. The guidelines mandate that we test our residents every seven days for two weeks (two rounds of tests). Residents can decline this testing. Similarly, if a resident does not have the ability to direct his/her own medical care, a designated health care proxy can decline this testing. If you have not yet had the opportunity to decline approval for this testing for your loved one for whom you are the medical care proxy, please email updates@stjohnsliving.org or call 585-292-5200 with your name, phone number, your loved one's name, and the statement "I do not consent to (loved one's name) being regularly tested for COVID-19."

We realize that this is very disappointing news and all of us at St. John's are equally saddened that we will not be able to welcome you into our building for the time being. We will work to maximize your interaction with your loved ones through window visits, video chats, and telephone calls. We always welcome you to contact your loved one's neighborhood administrator with any specific questions or concerns.

Sincerely,

President and CEO

Embrace Living

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