



BRICKSTONE | FOUNDATION | HOME | MEADOWS

October 30, 2020

Dear St. John's Residents and Family Members,

As I share some important updates with you below, let me also say that it is heartwarming to have witnessed today the many Halloween celebrations happening across our communities, including a "Howl-o-ween" Pet Parade, which brought the pets of many of our staff members to St. John's Home to bring cheer to the residents; pumpkin carving contests; neighborhood parties; and staff members and residents alike darned in costumes! These types of celebrations remind me of past activities, which brought many of you to our campuses before COVID-19, and bring me hope for your return inside of our walls again soon.

As you know, over the past couple of weeks, we have had three staff members test positive for COVID-19, with varying impact on our need to implement resident quarantines. Due to the fact that the most recent exposure impacted a large portion of St. John's Home neighborhoods, we have decided to remind families of our communication practices regarding informing families of COVID-19 exposure for their loved ones and providing the results of the mandated testing being conducted after an exposure.

It is our practice that the first contact for each resident, who is the designated health care proxy, will receive a phone call only if his/her loved one tests positive for COVID-19, as a result of the mandated testing resulting from an exposure. It can be assumed that all conducted tests are negative unless family members hear directly from a St. John's representative.

As a reminder, federal regulations require that we test all St. John's Home residents if there is any positive COVID-19 case in a resident or staff member. The guidelines mandate that we test our residents every seven days for two weeks (two rounds of tests). Residents can decline this testing. Similarly, if a resident does not have the ability to direct his/her own medical care, a designated health care proxy can decline this testing. If you choose to decline approval for this testing for your loved one for whom you are the medical care proxy and have not yet had the opportunity to do so, please email [updates@stjohnsliving.org](mailto:updates@stjohnsliving.org) or call 585-292-5200 with your name, phone number, your loved one's name, and the statement "I do not consent to (loved one's name) being regularly tested for COVID-19."

In closing, I wanted to share with you a special offering we are making available to families and friends for bringing cheer to their loved ones in celebration of Thanksgiving. The [attached](#) flyer provides details of how you can order, for special delivery to your loved one during the week of Thanksgiving, a beautiful, multi-colored flower arrangement and vase for \$15. Orders are being taken by phone at 585-760-1293 now through November 9.

We are grateful for your on-going support of all of us at St. John's as we work together with you to continue to face these challenging times.

Sincerely,

President and CEO

Embrace Living

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[stjohnsliving.org](http://stjohnsliving.org)