



BRICKSTONE | FOUNDATION | HOME | MEADOWS

October 12, 2020

Dear St. John's Residents and Family Members,

As you may be aware, St. John's is currently offering video chats, window visits, and in person tent visits in an effort to facilitate resident engagement with their loved ones. It is our hope that St. John's remains free of any positive COVID-19 tests so that we are able to continue to offer in person visitation for the near future. These in person visits have been hosted in a rented tent outside of the St. John's Home 150 Highland Building.

With the impending change of weather that will soon bring brisk air and uncomfortable outdoor conditions for the residents, it is our intention to relocate those in person tent visits indoors to our Day Break Program Room (adjacent to windows where former window visits have previously occurred) beginning with the in person visits scheduled for Monday, October 19 and beyond. (Please note: The auto-generated email reply that visitors receive after online registration indicates "Window/Tent Visits" instead of "Window/In Person Visits." You will be notified by phone a day before your visit to confirm the type of visit being hosted for your loved one.)

As explained in our September 25 letter to families, an in person visit requires that all in person visitors obtain a COVID-19 test and be able to show proof of a negative test result upon each visit. The COVID test must be no more than 7 days prior to a scheduled in person visit. In person visitation will also still require that visitors pass a screening test, wear St. John's-provided Personal Protective Equipment (PPE), and remain 6 feet apart from the resident being visited without any physical contact. The visitor and resident will meet in a dedicated visiting area to conduct their visit. Additional restrictions are explained on our [Window/Tent Visits web page](#).

With the success of our first Saturday Visit offering, we are pleased to share that on Saturday, October 24 we will be hosting another special weekend day for visits. This day is intended for folks who have not been able to attend a visit on a week day. Therefore, we ask that if you are able to visit during the week, please do not to take the slot of someone who cannot do so. Sign-ups are now being accepted for this special session through Wednesday, October 21 at <https://www.stjohnsliving.org/st-johns-home-window-visits/>.

St. John's has long prided itself on being an organization that offers a variety of choices to residents when we are able to do so. We recognize that having the different options of video chats, window chats, and in person visitation are important for the diverse group of residents we serve and their families. What is successful for one resident and his/her family is not necessarily successful for another. While we continue to face many restrictions posed by state and federal mandates, it is our hope to continue offering a choice regarding resident-family engagement. With that intent, we plan to sustain offering window visits indefinitely, to continue in person visitation for as long as we are allowed given current guidelines, and to explore new technologies that might expand our capacities for video chats in the future.

Thank you for your continued support of St. John's as we work to foster increased resident and family engagement by the best means possible given current conditions. We always welcome you to contact your loved one's neighborhood administrator with any specific questions or concerns.

Sincerely,

President and CEO

Embrace Living

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stjohnsliving.org