



BRICKSTONE | FOUNDATION | HOME | MEADOWS

August 12, 2020

Dear St. John's Residents and Family Members,

We have been notified through our testing service that a staff member at St. John's Home has tested positive for COVID-19, despite being asymptomatic. To ensure the protection and safety of St. John's residents, all who have had contact with the identified staff member will be regularly monitored for symptoms over the coming days. We are currently notifying family members of those residents directly impacted by this latest positive test.

Throughout the summer, infection control protocols and best practice precautionary measures—including universal mask wearing and faces shields for everyone in direct contact with residents—have remained in place. Coupled with the asymptomatic nature of this staff member's test result, we do believe that the risk to residents is relatively low.

Unfortunately, this new positive test will again delay our plan to allow for in-person visitation at St. John's Home. The New York State Department of Health has mandated that visitation be allowed only once long-term care communities like St. John's Home have gone 28 days without a new positive test from a resident or staff member.

We will of course be continuing our window visit and video chat programs as a way to better connect residents with their loved ones. Thank you for your continuing support as we navigate this challenging time.

Sincerely,

President and CEO

Embrace Living

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