April 14, 2020

To: St. John's Meadows and Brickstone by St. John's Residents Re: Is it Safe to Go Outside?



Dear Residents,

The past weeks have possibly generated several questions in our heads including: is it safe to go outside? As we settle into a new normal, we look for the answers with the latest updates from the Center for Disease Control (CDC) and the recommendations from Dr. Fauci. Unfortunately, much of the current data are ambiguous and we do not know when precautions will be lifted. With many unanswered questions it is more important now than ever to band together as a community as we embrace this new normal.

St. John's staff members continue to screen all staff, home health aides, and anyone who has an essential reason for entering our buildings. They also take extra precautions by disinfecting all common surfaces, while preparing and delivering meals, and during the delivery of all packages and groceries. Staff members continue to quickly respond to emergency calls, provide essential transportation, assist with daily maintenance needs, deliver necessary nursing and social care for our Hawthorne residents, and are readily filling in wherever needed to maintain our community's well-being. It is remarkable to see the staff fearlessly showing up every day ready to take on any task, which is a blessing we do not take for granted.

We have put into effect a community-wide closure and ask residents to ensure family members and other visitors do not enter the community until further notice. We have appreciated everyone's efforts, including staff members, in fulfilling this requirement. Although the community seems quiet and we miss engaging with each other, we also know this is the best way to guarantee each other's safety.

Is it safe to go outside? Not yet, let us hold on a little longer so we can keep everyone free of COVID-19. We appreciate the kind words and affirmations we have received from everyone and will continue to do everything we can to help each other during these unprecedented times.

Stay safe, stay strong, and stay inside.

At your service,

Paul R. Batt

Paul Bartlett, Vice President of Senior Housing

1Johnsarbor Drive West | Rochester, New York | 14620 | 585-442-1300