



To: All St. John's Meadows and Brickstone by St. John's Residents

From: Paul Bartlett, Vice President, Senior Housing

Dear Residents:

In light of ongoing changes with delivery of home care services to our community as related to COVID-19 (coronavirus) and potential service provider shortages, we encourage each resident to look at their own emergency plan if they use home care staff for essential care. We encourage residents to look into other options for support, including your family, and local community resources, should this become necessary.

St. John's staff members will not be able to replace the supports of service delivery such as home care agencies and other senior or medical service providers.

Should you need replacement of the supports that become unavailable to you, it is important to look into an emergency plan for your needs.

Should you need to temporarily leave the community for family support, please contact Security at 585-330-5412.

Local Resources:

211/Life Line: multiple resources with community support, counseling, care management

Lifespan/Eldersource, 585-244-8400: senior support services, grocery shopping, pharmaceutical delivery)

Brighton Food Cupboard, 585-271-5355

Update on Medical Service Providers at St. John's:

UR Geriatric Group: If you are a current patient, providers are only making visits for acutely ill patients in their home. The on-site medical suite will not be used at this time. Telemedicine visits may also be offered. Please contact them directly at for any questions or concerns at 585-276-0830.

Dr. John Ellie, of Podiatry Affiliates, DPM is also making visits for current patients on an as-needed basis for urgent/acute needs in their home. The on-site medical suite will not be used at this time. Please contact Dr. Ellie directly at 585-206-3909.

UR Medicine Lab: The on-site UR Lab will close the Meadows location until further notice. The UR Lab is open at 1815 South Clinton Avenue. Home draw may be an option for you. Contact your doctor for details.

Embrace Living

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