



March 19, 2020

To: All Families of New Admissions and Re-Admissions
From: Nate Sweeney, VP of Skilled Services
Re: Policy Changes for Admissions and Re-Admissions

Effective immediately, any **residents** who are **New Admissions** to St. John's Home and **all Re-admissions** (residents who went to the hospital and are returning) must **remain in their rooms** for **7 days**.

Clinical visits, therapy, therapeutic recreation, and meals will take place in the resident's room. If the resident is required to leave the room (e.g., walking 100 feet or stair training within therapy) the resident will be required to wear a mask while outside of the room.

As of March 20, 2020, we also can no longer permit the family members of new residents being admitted to help move-in/acclimate their loved ones.

In an effort to help support family members of newly admitted residents, we will provide within 24 hours of admission one or all of the following as possible:

- a call from a St. John's Medical Team Member
- a call from a St. John's Social Work Team Member
- a Facetime/Skype call with the respective resident loved one for socialization purposes

Thank you for your cooperation as we implement these policy changes that have been mandated by the Department of Health and the Centers for Medicare and Medicaid Services.

Embrace Living

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