



March 31, 2020

Dear St. John's Meadows and Brickstone by St. John's Residents:

I am writing to share with you the news that one of our nonclinical staff members at St. John's Meadows, who has not been to work since March 19, informed us late yesterday evening of a positive test result for COVID-19. The staff person identified is not a member of the direct care team and was out on leave at the time of diagnosis. The staff person has not been back to work at a St. John's facility since before being diagnosed. Staff members and residents who are directly impacted by the situation will be contacted in person to discuss any necessary protocols for moving forward.

In working with the Monroe County Department of Health on this case, they have not asked us to modify current operations and procedures already in place, which include visitation restrictions and staff screening. There are also no other confirmed cases of COVID-19 among other staff members or residents at St. John's Meadows or Brickstone by St. John's.

We recognize that this is certainly difficult information to receive. We are sending our deep concern and wishes for a full and expeditious recovery to this member of our St. John's family.

Please know that we continue to work diligently to mitigate the spread of COVID-19 in our communities and that the safety and well-being of our staff members and residents continues to be our top priority.

This is a very challenging time for all of us at St. John's. We appreciate your cooperation as we work together to ensure the protection and safety of our St. John's family.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Bartlett", with a long horizontal flourish extending to the right.

Paul Bartlett  
Vice President of Senior Housing

Embrace Living

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[stjohnsliving.org](http://stjohnsliving.org)