



BRICKSTONE | FOUNDATION | HOME | MEADOWS

March 12, 2020

Dear St. John's Visitors:

At St. John's, our first and foremost concern is always the well-being of those entrusted to our care. We have many safeguards in place to protect and preserve the health, safety, and quality of life for our residents and staff members. Given the current circumstances regarding COVID-19 (coronavirus), we recognize that you may have concerns regarding your risk of exposure at one of our communities. At this time, we have no current cases of COVID-19 and there is no immediate risk of exposure to St. John's residents, staff members, and visitors.

However, we have received new guidelines from the Centers for Medicare and Medicaid Services (CMS) regarding visitation as of today that will fundamentally change the processes and criteria for permissible access into our facilities. These guidelines have been put in place to provide nursing homes with even greater infection control measures to prevent the transmission of COVID-19 to the at-risk elder population we serve.

St. John's Home is now required to restrict access of **all visitors** except those that are pre-determined as medically necessary by St. John's Administration. Family members seeking special authorization to visit should contact their loved one's neighborhood administrator. All permitted entrants to the building will be required to answer the following questions below, as well as be screened for an elevated temperature, before entry into our facility:

1. Are you showing signs or symptoms of a respiratory infection, such as a fever, cough, shortness of breath, or sore throat?
2. In the last 14 days, have you had contact with someone with a confirmed diagnosis of COVID-19 or are you under investigation for COVID-19 or respiratory illness?
3. Have you traveled internationally within the last 14 days to countries with sustained community transmission?
4. Do you reside in a community where community-spread of COVID-19 is occurring?

Any screened visitors who answer "yes" to any of the questions above may be declined permission to enter the building after further review or be required to wear personal protection equipment at the full discretion of St. John's Administration.

As we monitor this rapidly changing situation, information will be shared as it impacts residents, staff members, and visitors and the overall operations of St. John's. We appreciate your cooperation as we work together to ensure the protection and safety of our St. John's family.

Sincerely,

President and CEO

Embrace Living

150 Highland Avenue | Rochester, New York | 14620-3099 | 585-760-1300

stjohnsliving.org