



BRICKSTONE | FOUNDATION | HOME | MEADOWS

March 10, 2020

Dear St. John's Visitors:

At St. John's, our first and foremost concern is always the well-being of those entrusted to our care. We have many safeguards in place to protect and preserve the health, safety, and quality of life for our residents and staff members. With recent media attention pertaining to the COVID-19 (coronavirus), we recognize that you may have concerns regarding your risk of exposure. At this time, there is no risk of exposure to St. John's residents, staff members, and visitors; however, we have received new guidelines from the Centers for Medicare and Medicaid Services (CMS) regarding visitation.

The CMS is providing additional guidance to nursing homes to help strengthen infection control and prevention practices and to further prevent the transmission of COVID-19. As of today, St. John's Home is required to ask all visitors the following questions before entry into our facility:

1. Are you showing signs or symptoms of a respiratory infection, such as a fever, cough, shortness of breath, or sore throat?
2. In the last 14 days, have you had contact with someone with a confirmed diagnosis of COVID-19 or are you under investigation for COVID-19 or respiratory illness?
3. Have you traveled internationally within the last 14 days to countries with sustained community transmission?
4. Do you reside in a community where community-spread of COVID-19 is occurring?

If visitors answer "yes" to any of the questions above, we are required by CMS to ask them to refrain from visiting or that they use personal protective equipment (PPE) such as facemasks as provided by St. John's.

As also has been directed by the Centers for Disease Control (CDC) and to provide further protection for you and those we serve, we urge individuals in all settings to practice every day prevention measures that can help prevent the spread of respiratory viruses. These include those listed below.

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.

As we monitor this rapidly changing situation, information will be shared as it impacts residents, staff members, and visitors and the overall operations of St. John's. We appreciate your cooperation as we work together to ensure the protection and safety of our St. John's family.

Sincerely,

President and CEO

Embrace Living

150 Highland Avenue | Rochester, New York | 14620-3099 | 585-760-1300

stjohnsliving.org