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March 3, 2020

Dear St. John's Residents and Family Members:

At St. John's, our first and foremost concern is always the well-being of those entrusted to our care. We have many safeguards in place to protect and preserve the health, safety, and quality of life for our residents and staff members. With recent media attention pertaining to the COVID-19 (coronavirus), we recognize that you may have concerns regarding your risk of exposure. At this time, there is no risk of exposure to St. John's residents, staff members, and visitors, and therefore, we do not anticipate any immediate directed response.

We will continue to work with public health officials regarding plans of action and communicate any information they feel will be of value for us to disseminate. It is also our belief that those closest to the rapidly developing situation are the best resources for accurate information. We recommend the following provided resources linked below. We have also attached a "What You Need to Know" poster from the Centers for Disease Control as a quick reference tool.

- [WHO Intro Video to Coronavirus](#)
- [CDC Video Series, Coronavirus Prevention for Individuals](#)
- [Outbreak Map from the New York Times](#)

As has been directed by the Centers for Disease Control (CDC) and to provide protection for you and those we serve, we urge individuals in all settings to practice every day prevention measures that can help prevent the spread of respiratory viruses. These include those listed below. The attached "Stop the Spread of Germs" poster provided by the CDC is also a useful reference regarding germ spread prevention.

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.

As we monitor this rapidly changing situation, information will be shared as it impacts residents, staff members, and visitors and the overall operations of St. John's. We appreciate your cooperation as we work together to ensure the protection and safety of our St. John's family.

Sincerely,

President and CEO

Embrace Living

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[stjohnsliving.org](http://stjohnsliving.org)