



IN RECOGNITION  
OF OUR

# Incredible Staff

St. John's employees lead with compassion and get the job done. Year after year, we watch in awe as new, talented workers emerge throughout our organization. Whether they are providing direct assistance to long-term care residents, support older adults in our independent or enhanced assisted living communities, or contribute in more behind-the-scenes roles, we see these employees grow as individuals, while making the lives of the people around them brighter in so many meaningful ways.

Selfless, steadfast servants: these are the types of employees St. John's has been fortunate to depend on through the years. We are proud of the longevity our staff members have enjoyed and know that these outstanding individuals set an example that will continue to inspire the next generation of St. John's employees.

We invite you to take a few moments to meet a few of these exceptional St. John's steadfast servants. Each one of these individuals brings a unique skill set to their roles and a passion for their work that motivates others to follow their lead. Perhaps it is fitting that, at the end of a year of unprecedented staff shortages throughout our industry, we recognize people like Monica, Mildred, Wyndell, Terry, Dawn, Ashok, and Yolanda. These staff members excel in their individual roles while solidifying the collective strength of our St. John's workforce.

*Charlie Runyon*

Charlie Runyon  
President and CEO

*Krista Vardabach*

Krista Vardabach  
Chair, Board of Directors



St John's

2022 ANNUAL REPORT

## Monica Epps

*"I love being a nurse. I love caring for people."*



After several years in a fulltime role as an overnight nurse at St. John's Home, Monica Epps wanted something different. "I decided to take what I have and help others."

Now a nurse educator, Monica knows just how important her work is. "Our outcomes are going to be better when we have more trained people at the bedside," she says.

It turns out that mentoring the next generation of St. John's nurses and CNAs is where Monica's efforts can be most impactful.



## Mildred Castillo

*"It has been a journey."*

Formerly a nurse in Puerto Rico, Mildred Castillo came to the United States looking for something different. She was offered an open part-time position in housekeeping at St. John's Meadows, but was initially hesitant to take the job. "I didn't even know what St. John's Meadows was at the time," says Mildred. Yet, Mildred took a leap of faith 15 years ago and has never regretted the decision.

Mildred has gone from being a housekeeper, to a supervisor, and then advancing to a management role with the environmental services department at St. John's independent living communities. Now she tells everyone she encounters how great of a place St. John's is to work. "I encourage people to come to St. John's because it is a lovely place. Everyone is so nice and respectful."



## Wyndell Menborn

*"Honestly, I didn't think I would be here long."*

Wyndell started working at St. John's in high school, taking on various jobs within dining operations over more than a decade. At a time when he was also considering a career in law enforcement, Wyndell's work and outstanding interactions with residents were recognized by his supervisor with a promotion to dining captain. Most recently, Wyndell was named dining services manager in 2015.

Twenty-four years later, what started out as a part-time job for a local high school senior turned into a rewarding career marked by continued growth in responsibility and proven value to the St. John's organization.

## Terry Neilon and Dawn Rivera

*"There's a real sense of community here."*

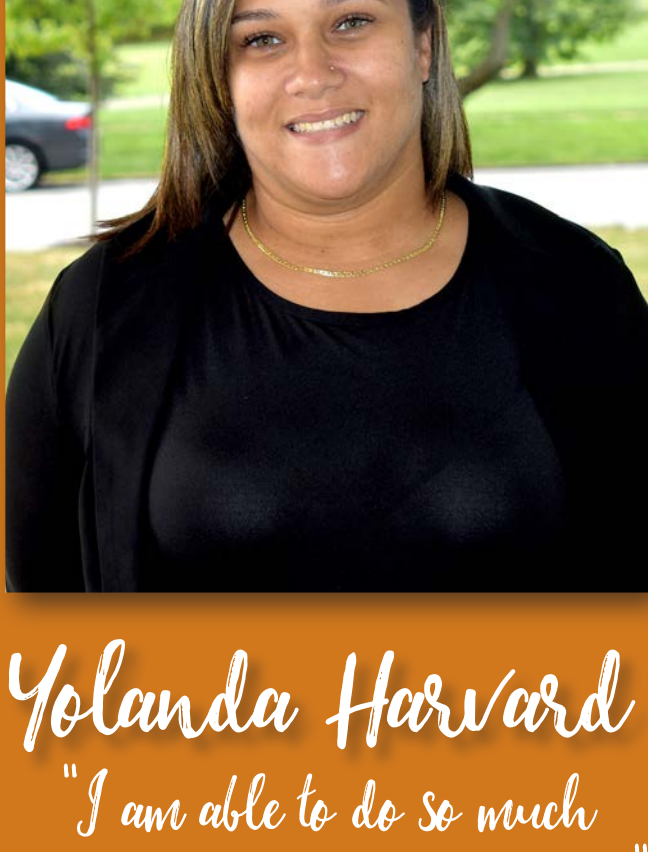


Brickstone by St. John's began welcoming new residents in 2012 and Dawn Rivera and Terry Neilon have been here since the beginning. "Our first move-ins are still here," notes Terry. "They just had their 65th wedding anniversary."

Dawn started at St. John's in 2007 and worked with prospective Brickstone residents for years prior to opening the bungalows. Terry—a licensed real estate agent—joined St. John's in 2011. Since that time, this closely knit pair has done so much to help build the unique culture that makes Brickstone stand out from other retirement communities. Still, Dawn credits Brickstone residents for doing the real heavy lifting. "It's really the people who live here who have taken the lead."

Terry transitioned from his community sales position to the community life specialist at Brickstone eight years ago, a role that Dawn calls "a natural fit" for him. With their offices right next door to each other, their shared sense of humor has paired well over the years. "He's kept me laughing the whole time" Dawn says.

Dawn is set to retire at the end of 2022. She says the experience of working with people like Terry and helping build something truly different at Brickstone stands out in her career. "The people here—they're like family. And you don't get that everywhere you go."



## Yolanda Harvard

*"I am able to do so much more leading a team."*

Yolanda is a hands-on nurse leader who, after four years with the organization, recently assumed an expanded role at St. John's Home to oversee the rehabilitation services neighborhood team. Her leadership has helped steady the move of the rehab neighborhood to Reservoir 5, making for a successful transition.

Bedside nursing has always been Yolanda's passion and she brings that mentality to her role as neighborhood administrator, creating a warm environment for both staff and residents. She encourages the people she manages to "stay positive" through the difficult days and to "rely on each other."

Yolanda strives to go home each day satisfied that she did her best mentoring the clinical team and helping make residents and their families feel at ease. "You really do make a difference, even if it's just with one person."



## Ashok Kumar

*"I know them well and they know me as a person."*

Ashok Kumar started at St. John's in 2008 after his aunt—a 20-year employee—encouraged him to apply. In 2012 he transitioned to the brand new St. John's Green House Homes in Penfield and has found a home, while helping to create the family environment that the houses are known for. "I am not here to have them live the life I choose. I want to help them to live their life the way they choose," says Ashok.



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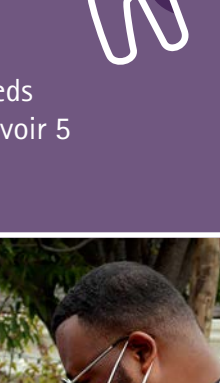
Musical Performances Hosted  
at St. John's Home

10



Resident-Volunteers Staffing  
New Briarwood Market

30



Rehabilitation Beds  
Opened on Reservoir 5



349

New Staff Members Hired  
Across St. John's in 2022



20

Large Bags of Crocheted Clothing  
Items Donated by St. John's Meadows  
Crafty Ladies to Local Charities



\$62,688,260

2021 TOTAL REVENUES

\$57,367,596

2021 TOTAL EXPENSES

50



Easter Baskets Donated by  
St. John's Home Staff and  
Residents to Area Nonprofits

\$2,700,022

2021 FOUNDATION TOTAL ASSETS

\$1,369,596

2021 FOUNDATION GRANTS DISTRIBUTED



thank  
you

Thank you to all of our St. John's residents, employees, volunteers, board members, and other valued stakeholders for all that you do to make St. John's a great place to live and work. Together, our contributions build a stronger St. John's.

[Click here](#) to view our Board Members & Leadership Team.